

## SURVEY RESULTS OF HELLIFIELD VILLAGE HALL USERS AND POTENTIAL USERS

**Responses:** 660 distributed and 37 returned = 5.6% return

### General:

<b>1. Do you use the Village Hall regularly?</b>	Yes	26	No	7	Never used it	2
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<b>2. What is your age? (optional)</b>	Under 35	0	35-50	1	50-65	12	Over 65	24
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<b>3. For what events have you used the Village Hall?</b>	<b>Yes</b>	<b>No</b>
Badminton	7	
Table tennis	7	
Indoor bowls	6	
Coffee morning	31	
Meeting	29	
Family/Children's party	6	
Show/event	18	
Other (please state in row below): Yoga 3; Keep fit 1; Voting 1; Pant Sale 1; Age Concern 1987-2009 twice weekly 1; Concerts 1; Beetle Drive 1; Jumble sales 1; M.U. 1; sales 1		
Never used it	2	

### Satisfaction of service/facilities

**4.** If you have used the Village Hall, kindly rate your satisfaction of the area/facilities, by ticking underneath one of the categories listed, i.e. very good; good; average; dissatisfied or N/A (not applicable). Please do include any additional comments or suggestions you may have in the relevant boxes provided below.

	<b>Very Good</b>	<b>Good</b>	<b>Average</b>	<b>Dissatisfied</b>	<b>N/A</b>
<b>Entrance</b>	<b>12</b>	<b>10</b>	<b>10</b>	<b>1</b>	<b>1</b>
<b>Main Hall</b>	<b>16</b>	<b>13</b>	<b>3</b>		<b>1</b>
<b>Yorke Room</b>	<b>16</b>	<b>10</b>	<b>4</b>		<b>5</b>
<b>Kitchen</b>	<b>17</b>	<b>9</b>	<b>2</b>		<b>5</b>
<b>Toilets</b>	<b>11</b>	<b>9</b>	<b>9</b>	<b>2</b>	<b>3</b>
<b>Range of equipment</b>	<b>14</b>	<b>11</b>	<b>2</b>		<b>6</b>
<b>Information on notice boards</b>	<b>13</b>	<b>13</b>	<b>4</b>		<b>1</b>
<b>Information about using the Village Hall</b>	<b>11</b>	<b>13</b>	<b>4</b>	<b>1</b>	<b>2</b>
<b>Village Hall website</b>	<b>7</b>	<b>10</b>	<b>1</b>		<b>8</b>

### Additional comments/suggestions

**5. Please state in the box below any comments you may have about the present facilities within the Village Hall, or any suggestions for improvements you feel are necessary:**

- Chair storage could be better.
- Entrance, although better is dowdy – paint the woodwork in a colour.
- Proper coffee would be good
- Visual aids improving – next step overhead projector digital or provide a digital projector
- Loop system?
- I wasn't aware there was wifi or a hearing aid loop
- The main hall in winter can be cool, even when heating is on and radiators are hot.
- Just occasionally, the ladies toilets are smelly and hand gel container empty.
- Brighten up notice boards and improve display presentation
- Enhance entrance hall with something to soften it
- Permanent air freshener in toilets

- Remove clutter from main hall – it looks ‘old fashioned’!!
- These comments are not a criticism of the people/trustees who make a great effort to keep the village hall functioning.
- The trustees obviously work extremely hard to keep the hall to such a high standard.
- An excellent venue with excellent facilities, convenient situation and parking.
- Events or group meetings should be more generally advertised as many do not know what goes on there – i.e. flower club.
- Why has the Institute started being referred to as Hellifield Village Hall?
- Great improvement all round. Thanks.
- Unable to comment.
- I wonder why there is no annual meeting for the Village to meet the Trustees where things can be discussed without all this paperwork. I have never been in a village before where there has never been an annual meeting for users. Even if as sometimes happens only about 6 or 7 come, you will have fulfilled your remit of communication.
- There is always a friendly atmosphere when visitors enter the building. I think is proved by how many people travel to take part in the coffee mornings.
- Overall good and steady improvement.
- Toilets need upgrade.
- Main Hall will need decorating in the next year or so.
- I feel the entrance area could be made to feel more warm/welcoming.
- The toilet floors and facilities are rather outdated/scruffy.
- The main hall could do with decoration, with warm colours.
- The Village Hall is a great asset to the community with good improvements taking place, such as wifi.
- Glad the Hall now has wifi.
- Toilet needs some improvement.
- Entrance a little ‘functional’.
- Toilets need upgrading.
- Kitchen a little cramped for anything more than light refreshments.
- A great facility, which is much improved by recent upgrades.
- Wonderful to have wifi.
- I find the village hall a nice place to go, everything always looks clean and tidy.

**6. Please state in the box below any comments you may have about the current range of activities and/or suggestions you may have for activities or events you would like us to introduce within the Village Hall programme. We particularly wish to hear from those who have never used the Village Hall before:**

- Exercise/ Keep Fit for senior ladies/ Craft Club/ Group singing; Choir – especially for those with memory loss; Meetings such as ‘Forget me not’ clubs.
- Film nights would be appreciated (T.R.A.M.P.S. or similar)
- Evening yoga or keep fit class
- Try a variance of time for coffee morning or occasionally have afternoon tea
- A learning activity
- Keep fit/ Pilates classes
- Local history group
- More Friday night events – Race nights
- Cheese and wine – film nights
- Pilates or line dancing
- ? Line dancing (has been done before)
- Yoga back to evening slot
- Keep fit class of some sort
- Perhaps a seated exercise class, or at least one suited to the very elderly? My husband and I

moved into Park Crescent in November from Nelson and are not up to Yoga, badminton or table tennis! Has anyone else suggested this?

- Yoga in the evenings
- Christmas concert good but suggest a new format for 2017.
- Would like to see spring event again, possibly 60's night with other local bands.
- Crafts and Hobbies to cover knitting, crocheting, embroidery, patchwork etc. – Either a group covering a mixture of the above where beginners and the more experienced can work together or one craft with a teacher/leader
- Painting and Drawing for Fun
- (Although I have some ability in some of the above skills (covers above two bullet points), at this time I do not want to lead any. However, I am willing to help set one up if necessary.
- The current activities are very good and great to have these on our doorstep
- Additional ones for consideration could include night classes/day classes; social chit chat drop-in. Musical event – looking forward to Charlie Dore; film nights; keep fit sessions; whist drive/domino night; race night; ukulele classes/sessions.
- I would enjoy line dancing if someone would run it
- Table top sale or indoor car boot.
- Auction of unwanted items or silent auction.
- Jumble sale – maybe Saturday afternoons or Sunday afternoons.
- I know film nights were tried in the past and not very well attended, but I wonder if it's worth finding out if Villagers would support them now?
- Good range of activities.
- Maybe a keep fit class would be good. Also, more social events – much appreciated in the winter when people don't always want to travel far.
- Annual Christmas Party for under 14 year old children.

**7. Please state in the box below any suggestions you may have to encourage younger people to use the Village Hall on a regular basis:**

- Following Olympics in Rio, perhaps some sports/aerobics/judo etc.
- Possibly try an after school club or Saturday afternoon or Sunday morning activities session e.g. judo, taiquondo, war games, street dance
- Set up a Kumon Centre
- Afterschool club
- Learning to dance club
- Whatever happened to the old 'Youth Clubs'?
- Ballet classes would bring the Mums as well. Do the youngsters (both sexes) have a football team?
- Promote family/children's parties.
- Liaise with Hellifield Youth to do a badminton/table tennis night
- Seek volunteers to run Youth Sports
- Why not ask them? A questionnaire could be drawn up to see what they want to do. They love nothing better than to be involved.
- Young Mums chit-chat drop-in
- Saturday afternoon film matinee
- Gaming competitions using the wifi system
- Line dancing!
- Run a quarterly talent show competition
- Monthly disco
- Games Night – board games
- Maybe sports classes for young people? – More active than for the older end!
- Activities for children to do at the weekend i.e. skating rink; bouncy castle; treasure hunt.

**8. Please state in the box below if there is anything further you wish to comment upon, that is not covered above:**

- Thank you to those involved in providing the ongoing availability and facilities.
- Even though it is added expense, I think the curtains from the main hall to annex need to be same as the rest of hall.
- Thank you to the Trustees for sterling effort and contribution to village life. Clearly the younger generations need to be attracted to use the Village Hall; hopefully some may respond to the questionnaire with some practical, positive suggestions.
- I will pass the details leaflet on the hall to the booking secretary of Craven U3A in case they can use a hall in this village for an activity. They sometimes have difficulty finding suitable accommodation.
- Monthly film show
- It seems unfair that if a village resident wishing to use the hall for a coffee morning and kitchen, it is £40 when listed as coffee morning but is £30 in the brochure otherwise. As coffee mornings are for charity in this not unfair?. Otherwise well done.
- Consider appropriate external signage.
- Inside very well looked after.
- Need to weed spray front flag area regularly and tend the two tubs.
- Well done Trustees for recent improvements
- A morning for (Mums or Dads) with pre school children. The children play with one or two supervisors whilst Mums and Dads have time to chat over a coffee. Some equipment (play) will be needed.

**9. If you would like to be involved in, or wish to lead any additional activities that are not currently run, please provide detail below. Also provide details if you wish an individual response to a comment you have made above: (optional)**

**Name:** 6 people left their name and address with no clear proposal to lead an event. One person said they would be prepared to help set one up but not lead it.

**Activity:** Exercise for the elderly: Singing for Pleasure; Christmas Party: Games Night

**I would like a response to the comment(s) I have made above**

- Unfortunately my time is very limited currently, but perhaps in future I could be more involved with activities. Thank you.
- Verbally face to face please.
- Not running them but possibly to help set them up.
- A response would be nice but only if time permits.
- Singing/forget me not group.
- Exercise for the elderly (we are 81 & 83)